

Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No 140/3/NAAC/DVV/Certi

Date 14/07/23

With reference to DVV query regarding Criteria 5.1.4 of the SSR submitted by HEI, this is to state that the clarification is as follows:

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievance including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies
- 2. Organisation wide awareness and undertakings on policies with zero tolerance
- 3. Mechanism for submission of online/offline students' grievance
- 4. Timely redressal of the grievance through appropriate committees

HEI Input (before DVV)	All of the above	
DVV Suggested Input	2 of the above	
HEI Input (after DVV)	All of the above	

N.B.

Supporting documents i.e., proof of constitution of internal committees/ Grievance committee
formation/ other committees as per UGC norms/ circulars/web-links/committee reports
justifying the objective of the metric/minutes of the meetings of student grievance committee
have been enclosed.

Kujalumi Binn 14.7.23

Principal

Muralidhar Girls' College Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms



Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No. 7/2021-2022

Date 27.11.21

Extracts of Governing Body resolutions regarding the formation of statutory bodies pertaining to student grievance and anti ragging

Meeting No.7/2021-2022

Dated: 27.11.2021

Minutes No. 11

The Governing Body considered and approved the formation of the Internal Complaints Committee comprising of the following members for a period of 3(three) years with immediate effect: -

- a) Dr. Shampriya Chowdhury (Presiding Officer)
- b) Dr. Krishna Dutta (Senior Teaching Staff)
- c) Sri Amal Adhikary (Head Clerk)
- d) Smt. Anjana Chatterjee (Accountant)
- e) Dr. Mousumi Mallick (Governing Body member)
- f) Dr. Mallika Banerjee (External Member, Ex HOD, Deptt. Of Psychology. University of Calcutta)

This was confirmed in the next Governing Body meeting

Meeting No. 8/2021-2022

Dated: 15.02.2022.

Winjallini Bruns



Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No. 3 / 2019 - 2020

Date 29.07.19

Meeting No. 3/2019-2020

Dated: 29.07.2019

Minutes No. 236b)

The Governing Body considered and approved the amendment in the formation of Internal Complaints Committee (ICC) of the college as per UGC guidelines as follows:

- a) Chairperson Smt. Swati Chattopadhyay
- b) Faculty Members Smt. Sukla Chakraborty and Dr. Nihar Kanti Mondal
- c) Non-Teaching Members Smt. Anjana Chatterjee and Smt. Amita Dutta
- d) Student Member Smt. Sudeshna Roy
- e) External Member Dr. Sudipa Bandopadhyay.

Smt. Amita Dutta was included in place of Sri. Amal Adhikary, as the latter had given a letter stating his inability to be a part of the committee due to unavoidable circumstances.

This was confirmed in the next Governing Body meeting

Meeting No. 31/2019-2020

Dated: 17.08.2019.



Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No. 1/2019 - 2020

Date 22.11,19

Meeting No. 1/2019-2020

Dated: 22.11.2019

Minute No. 3b)

Anti-Ragging newly reconstituted as per UGC norms headed by Principal, Dr. Kinjalkini Biswas along with the following members:

- i) Sri. Soumya Acharya (O.C. of Gariahat Police Station) or an officer as decided by O.C.
- ii) Sri. Baishanor Chattopadhyay (Representative of civic administration)
- iii) Smt. Debarati Sinha Chowdhury (local media person)
- iv) Two faculty members to be proposed from the Teachers' Council.
- v) Two representatives of parents.
- vi) Student representatives (one from senior 3rd year and one from fresher 1st year)
- vii) Smt. Amita Dutta (Non-Teaching Staff member)

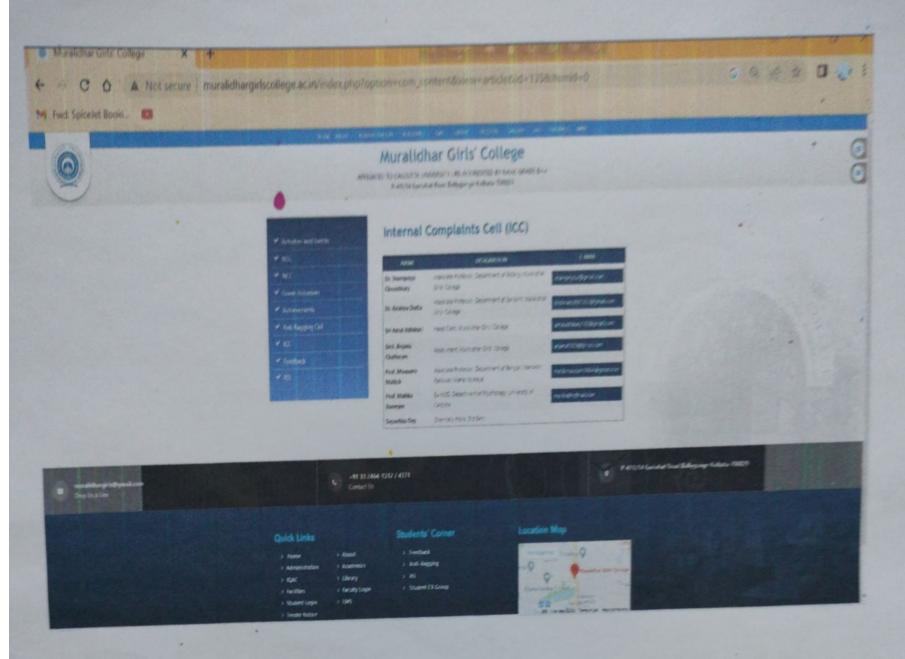
Minute No. 3d)

The remaining Committees are to be selected by the Principal and placed on the table for approval in the next meeting.

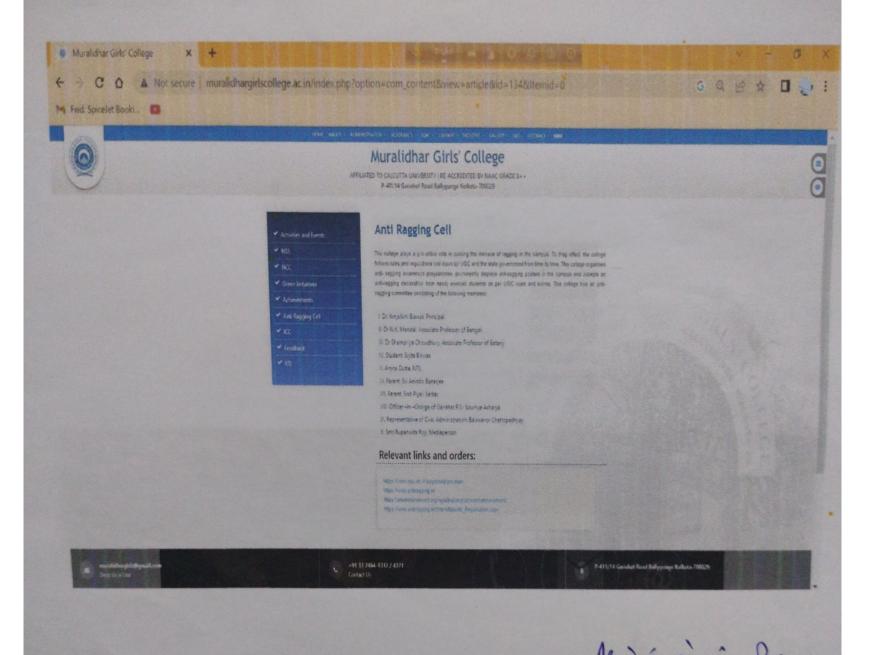
This was confirmed in the next Governing Body meeting

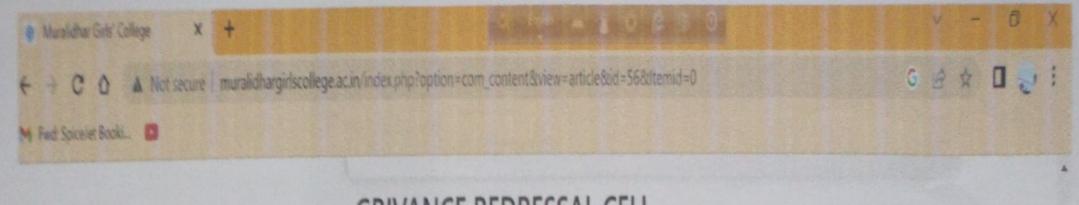
Meeting No. 2/2019-2020

Dated: 06.03.2019.



Muralidhar Girls' College





GRIVANCE REDRESSAL CELL

I. DR. KINJAKINI BISWAS

II. DR. SAMPRIYA CHOWDHURY

III. DR. INDRANI RAHA

IV. SMT. SUNETRA SENGUPTA

Kuyalluni bisur

Muralidhar Girls' College

Circular/wel metric	o-link/ comm	ittee report	justifying t	ne objective o	of the

Date



Ref. No.

Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 NAAC ACCREDITED B++ (2016)

Circular/web-link/ committee report justifying the objective of the metric
The college has hosted necessary information concerning objectives, functions and policies thereof on the institutional website.
Internal Complaints Committee: https://muralidhargirlscollege.ac.in/index.php?option=com_content&view=article&id=135&Itemid=0
Anti Ragging Cell: https://muralidhargirlscollege.ac.in/index.php?option=com_content&view=article&id=134&Itemid=0
RTI Cell: https://muralidhargirlscollege.ac.in/index.php?option=com_content&view=article&id=137&Itemid=0
Grievance Redressal Cell: https://muralidhargirlscollege.ac.in/index.php?option=com_content&view=article&id=56&Itemid=0
Kuifalkini Iniven Principal 15.7.23 Muralidhar Girls' College

- The students submitted an application regarding the arrangement of special practical classes for lab-based subjects, post resumption of offline classes.
- The Principal forwarded the application to the Grievance Redressal Cell.
- The Grievance Redressal Cell considered the application of the students favourably and suggested to the Principal that the faculties of the lab-based subjects be asked to make arrangements for special practical classes as per the requirement of the students.
- The different departments offering laboratory-based courses were duly informed and asked to arrange for special practical classes for the students.
- Special practical as well as other classes were arranged for the benefit of the students.

Student grievance was redressed.

DR. KINJALKINI BISWAS

Kinjallini Diwas

Muralidhar Girls' College

- Application submitted by students for poor sanitary condition of the washrooms forwarded by Principal to Grievance Redressal Cell.
- The Grievance Redressal cell has taken up the application for facilitating actions in this regard.
- Proper action from the helping staff in the college will be monitored on a weekly basis.
- Additional provision of cleaning supplies to be procured on an emergency basis.
- A follow up on maintenance of proper sanitary condition in the washrooms to be sought from students periodically.
- The washrooms will be maintained regularly to ensure proper sanitary condition in the college premises.

- The students approached the Principal with a request to reopen the college canteen, post resumption of offline classes.
- The Principal asked the students to submit an application regarding the same.
- The students submitted the application, which the Principal duly forwarded to the Grievance Redressal Cell.
- The Grievance Redressal Cell considered the application for reopening the college canteen favourably and suggested steps for reopening of the canteen to the Principal.
- Following due process, the college canteen was reopened.

Student grievance was redressed.

DR. KINJALKINI BISWAS

Kenjalkun Siuren 6.8.22

Principal
Muralidhar Girls' College
Kolkata-700029

- Student application for inadequate classrooms submitted to the Principal for forwarding to the respective committees.
- The Routine Committee to be informed to look into the matter for temporary solution.
- College authority is to look into the matter for a permanent solution to this problem of lack of space.

Muralidhar Girls' College

- Application of the third semester students to be forwarded to the Principal.
- The application to be forwarded by the Principal to the Grievance Redressal
 Committee.
- Regular stocking of the vending machine to be monitored by the college authority.

Principal

- The students submitted an application regarding the maintenance and cleanliness of the washrooms to the Principal.
- The Principal forwarded the application to the Grievance Redressal Cell.
- The Grievance Redressal Cell considered the application of the students favourably and suggested to the Principal that the cleaning staff be informed of this complaint and directed to ensure regular cleaning of the washrooms.
- The cleaning staff were duly informed and instructed to maintain cleanliness of the washrooms.

Grievance was redressed.

Kujalini Bins 6.8.22

DR. KINJALKINI BISWAS

Principal

Muralidhar Girls' College

Kolkata-700029

Organisation wide awareness and undertakings on policies with zero tolerance	0



Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No	Date
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The college follows a transparent mechanism for the timely redressal of student grievances including sexual harassment and anti ragging cases

The following measures are undertaken by the college in this regard:-

- The Internal Complaints Committee, Anti Ragging Cell, Grievance Redressal Cell
 are all statutory bodies and the details of the cells, with the names of the members are
 displayed in the college website.
- Regular meetings of the cells are held to discuss about student grievances.
- Links of Government of India Regulations and UGC Regulations regarding student grievance, anti ragging and sexual harassment of women and other relevant documents have also been uploaded in the college website.
- Capacity enhancement/skill development/add on course on Sexual Harassment of Women at the workplace was conducted for the students for the years 2020-2021 and 2021-2022.

Muralidhar Girls' College

• Grievances by the students can be dropped at the Grievance Redressal Box or they can be mailed either to the principal or the college email id for redressal.

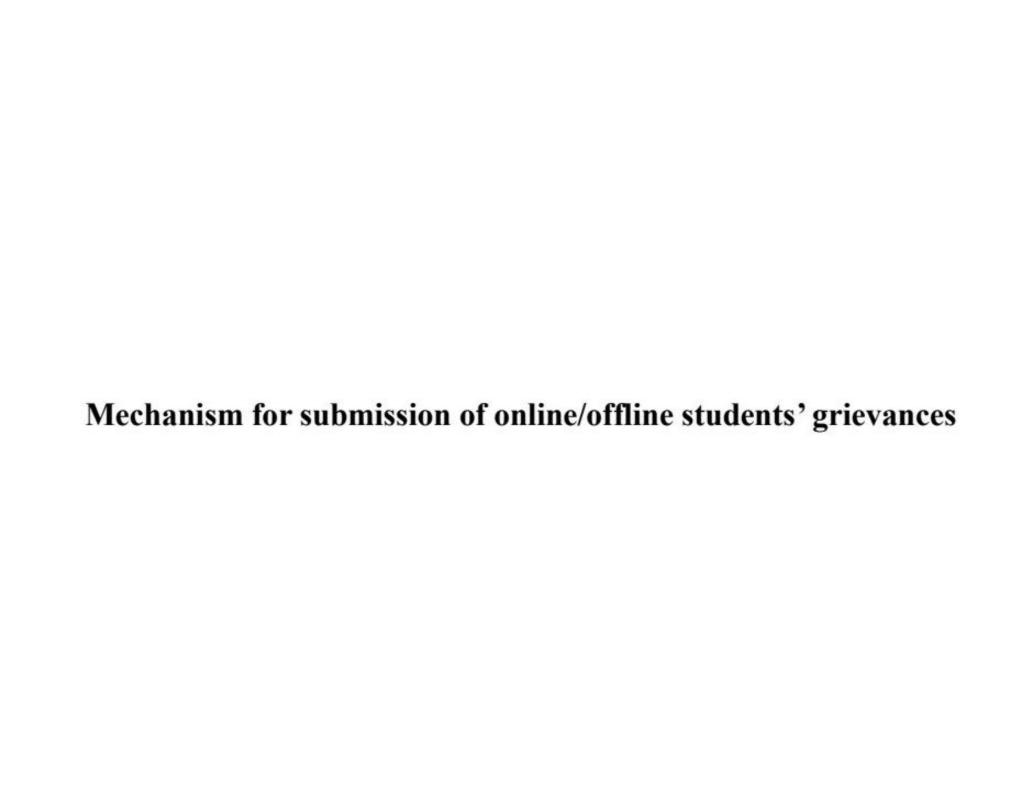
Principal forwards student grievances to the Grievance Redressal Cell, which suggests
measures to redress student grievances. The college authority acts accordingly and
student grievance is redressed.

Ragging cases if reported are dealt with in a strict and swift manner.

The members of the Anti Ragging Cell and Grievance Redressal Cell address the newly inducted students at the time of orientation program to make them aware that the college follows zero tolerance for ragging and a timely mechanism of grievance redressal.

Kinjalhun Binn 14.7.23.

Muralidhar Girls' College



अत्मिन्न अक्टान्स अनुस्तीर्यंत उपालंक अन्तिक १-828/28, अन्तिसार्य दस्तद, अनिस्तिक् १-828/28, अन्तिसर्य दस्तद, अनिस्तिक्

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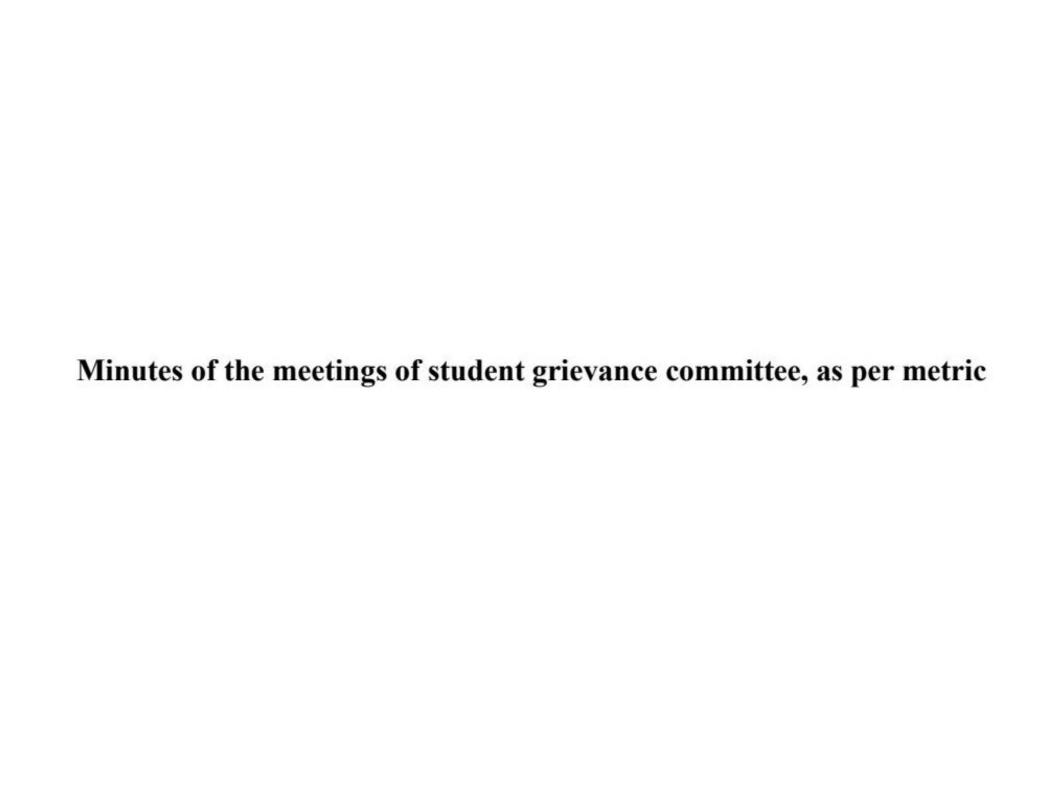
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Internal Complaints Committee

(C) (ST) 140 Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref No.

Date.....

Ph. Office: 2464-1312

Annexue I

Internal Complaints Committee of Muralidhar Girls' College

CI No	Name	Mobile No.
SI. No.	Smt. Swati Chattopadhyay Presiding Officer	9830009204
2	Dr. Sarbari Sen External Member	9433347904
_	1703 5	9830432515
4	Smt. Sukla Chakraborty Internal Member Suche C 59 @ gmail, Com Dr. Nihar Kanti Mandal Internal Member	9748819360
		9831584003
	Smt. Anjana Chatterjee (Office) Internal Member	9007861800
6	Smt. Amita Dutta Internal Member	7044299300
7	Smt. Sudeshna Roy Student Representative	,04420000

Swale Challopathy (presiding officer) Reighellini Brium

Principal 26.7.19

Muralidhar Call College

Kolliala-700029

Meeting No. 1 dt. 20.07.19

Points Discussed

- 1. College has a ICC Committee to be given in college website with names of committee members.
- Posters to be displayed regarding sexual harassment inside college premises.
- 3. Workshop to be organized including all students & staff members for awareness among all.

Swate Chathopoethys 20, 7, 19

Page N	()	
Date		

Members present in meeting & No. 02 dt. 08.08:19

- 1 Swate Chilispally 8/8/19
- 2 Sansan den 08/08/2019
- 3 Sunta Chancabarti 8/8/19.
- (4) Nihar Komti Mandal 08.08.19
- 5 Amile Dutte 8/8/19
- 6 Aujana Chatterjee 08/08/19
 - 1) The Committee decided to request Principal Medam to invite an expert for training of the members
 - 2) Sont Minatesti Lahiri oppered defore the Committee and sulmitted her deposition in writing.
- 3) The accused will be called to appear lefore the Committee on 30.08.2019 at 3.30 PM.
- 4) Regarding the proposal of aware ness programme the Committee entrusted the responsibility to the presiding officer to do the need fal.

Swali Challapadly

	Page No.
on 08.08.49.	before the Ice consuittee
Snt. Minakshi Lahiri appeare on 08.08.19	
Swati Chattapallys . 8/8/19	Minakshi Lahin 08/08/2019

Date Meeting of the Internal Complaints Comple Meeting Memlers Present 2) Swati Chattopally 3) Sunta Chahrabarti 24/9/19. 4) Nihar Kanti Mandal 24.09.19 5) Amili Dalle 24/9/19 6) Aujama Chatteye 1) Resolved that Mr. Saminur Rahaman will be asked to offer before the Internal Complaints Committee 2) The next meeting of the GCC will be held tentatively on 1.11.19 at 4 P.M. 3) Postering Programme to le started with immediate effect 4) An Orientation programme on Grender Senkitization and Sexual Harranment at Workplace to le organized ly collège in 3rd week of November. 5) A letter of complaint has come to the committee Signed by eleven female staff of the College. Two of the significant of period deform the committee and they have been requested to submit personal letter of complaint individually. Swati Challopady 24.9.19

Page No.

Tage No.	-	
Date		

Meeting of the Internal Compla theld on 31.10.19	ints Committee
Memlers present	
1. Swali Chiltopolly 2. Parbaniden 3. Nihar Kanti Mondal	
4 Suxla Charaberti 31/10/19. 5. Avjana Chatterja 31/10/19 6. Amili Sulta 31/10/19	
Mr. Saminur Rahaman appear Committee and submitted to in the presence of the Comm	nis deposition milter members
Saminur Rathaman.	Swati Chattafaelly 31.10.19

Anti Ragging Cell

Muralidhar Girlz' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029
(NAAC ACCREDITED - B++)

Ref. No. 4/ARe/2022

Date 07.05.22

Ph. Office: 2464-1312

NOTICE of the MEETING ON 14.05.2022

DATED:- 07.05.2022

This is to inform that a meeting of the Anti-Ragging Cell is to be held on 14.05.2022.

Knijallini Liwas 7.5.22

Principal
Muralidhar Girls' College

Minutes of the Meeting on 14.05.2022.

No instance of Ragging has so far been reported to the college authorities. The members have all decided to extend support and cooperation to all the students of the college.

Krijelkini Brium 17.5.22

Suali Chillapality
17/5/22

Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029
(NAAC ACCREDITED - B++)

Ref. No. 6/ARC 2021

Date 18.11.21

NOTICE of the MEETING ON 25.11.2021 DATED:- 18.11.2021

This is to inform that a meeting of the Anti-Ragging Cell is to be held on 25.11.2021.

Kinjalini Siam 17.11.21

> Principal Muralidhar Girls' College

Minutes of the Meeting on 25.11.2021.

No instance of Ragging has so far been reported to the college authorities. The members have all decided to extend support and cooperation to all the students of the college.

Knijallin Diam 27.11.21

Principal
Muralidhar Girls' College

Swati Challapaelyz 27.11.21

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Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No. 5/ARC/2021

Date 05.05.21

NOTICE OF THE MEETING ON 05.05.2021

Dated: 05.05.2021

This is to inform all the members that a meeting is going to be conducted on 05.05.2021 regarding the grievances of the students about Anti-Ragging.

MINUTES of the meeting on 05.05.2021

It is quite surprising that no student has complained anything and hence there was no grievance to be addressed. The members of the Anti-Ragging Cell have unanimously decided that more support would be given to the students during this pandemic situation and all are satisfied that the students didn't have any grievance about Anti-Ragging against the college

Viegalkini Brium

Principal

Muralidhar Girls' College

Swali Chilispadin



Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No.4/ARC/2020

Date 10.11.20

NOTICE OF THE MEETING ON 18.11.2020

Dated: 10.11.2020

This is to inform all the members that a meeting is going to be conducted on 18.11.2020 regarding the grievances of the students about Anti-Ragging.

MINUTES of the meeting on 18.11.2020

It is quite surprising that no student has complained anything and hence there was no grievance to be addressed. The members of the Anti-Ragging Cell have unanimously decided that more support would be given to the students during this pandemic situation and all are satisfied that the students didn't have any grievance about Anti-Ragging against the college.

Principal
Muralidhar Girls' College



Principal: 2464-4371 Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No 3/ARe/2020

Date 02.03.20

Ph. Office: 2464-1312

NOTICE OF THE ANTI-RAGGING COMMITTEE MEETING ON

DATED: 02.03.2020

This is to inform all the members that a meeting of the Anti-Ragging Committee is to be held on 09.03.2020 at 3:15 p.m. All the members are requested to be present.

MINUTES OF THE MEETING

Dated: 09.03.2020

Time: 3:15 p.m.

- No ragging cases have been recorded so far in this academic session.
- All the members of the Anti-Ragging Committee unanimously decided that the college should continue with the practice of addressing the students at the Orientation programme conducted at the start of every academic session to make them aware of ragging and reassure them that the college promotes zero tolerance for ragging.

Swali Chut party

Kinjalini Bian Muralidhar Girls' College



Muralidhar Girls' College Principal: 2464-4371

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No.2/ARC/2019

Date 06.03.19

Ph. Office: 2464-1312

NOTICE OF THE ANTI-RAGGING COMMITTEE MEETING ON

DATED: 06.03.2019

This is to inform all the members that a meeting of the Anti-Ragging Committee is to be held on 13.03.2019 at 3:00 p.m. All the members are requested to be present.

MINUTES OF THE MEETING

Dated: 13.03.2019

Time: 3:00 p.m.

- No ragging cases have been recorded so far in this academic session.
- All the members of the Anti-Ragging Committee decided that a programme should be conducted at the beginning of the next academic session to make the students aware of ragging and reassure them that the college promotes zero tolerance for ragging.
- The Principal proposed that the Anti-Ragging Committee members should address the students at the Orientation programmes held at the start of every academic session.

Ainati daha 13/3/19 Sciller 1202 12 3. 2019 13.3. 2019



Principal: 2464-4371 Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No. 1/ARC/2018

Date 11, 04, 18

Ph. Office: 2464-1312

NOTICE OF THE ANTI-RAGGING COMMITTEE MEETING ON

DATED: 11.04.2018

This is to inform all the members that a meeting of the Anti-Ragging Committee is to be held on 19.04.2018 at 3:15 p.m. All the members are requested to be present.

MINUTES OF THE MEETING

Dated: 19.04.2018

Time: 3:15 p.m.

No ragging cases have been recorded so far in this academic session.

Nihan Kanti Mondal

Minati Saha

Sorlenda Ludrami Raha Alfun 1202 19.04.2018 19/04/2018 19.04.2018

Grievance Redressal Cell



Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No. 7/GRE/2022

Date. 02.05.22

Notice dated 02.05.2022

A meeting is to be held on 10.05.2022 at 1.30 pm regarding the grievances of the students. All members are requested to join positively.

Agenda:

Discussion on the complaints of the students regarding the demands for special practical classes for the lab-based subjects.

Dr. Kinjalkini Biswas

Principal

Seurgeber 2/5/22 Sierige

sem surviva 2/5/22

Minute of the meeting dated 10.05.2022

All the members were present in the meeting and the discussion took place on the letter of the grievances sent by the students regarding the demand for holding special practical classes for the lab-based subjects. A unanimous decision was taken that these issues have to be addressed properly,

The following step will have to be taken:

The faculties of the lab-based subjects will be asked to arrange for special practical classes for the students as per their requirements.

Signature of members:

Lugellin Liver 10.5.22

Dr. Shampriya Chowdhury Shampring Charles 195/22

Dr. Indrani Raha Induri Ruha 10/5/22

Succetoa Sungapta 10/1/22 Smt. Sunetra Sengupta



Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No. 6/GRC /2022

Date 25. 03.22

Notice dated 25.03.2022

A meeting is to be held on 06.04.2022 at 1.30 pm regarding the grievances of the students. All members are requested to join positively.

Agenda:

Discussion on the complaints of the students regarding the demands for a canteen.

Discussion on the complaints of the students regarding the cleaning of the washrooms.

Kingalkin Livar Dr. Kinjalkini Biswas

Principal

Seen Seen seen : Ikaha 28/3/22 short r Ikaha 28/3/22 chisp3/22

Minute of the meeting dated 06.04.2022

All the members were present in the meeting and the discussion took place on the letter of the grievances sent by the students regarding the demand for a canteen and the cleaning of the washrooms. A unanimous decision was taken that these issues have to be addressed properly.

The following steps will have to be taken:

- The administration will look into the matter of setting up a canteen within the campus as soon as possible.
- The cleaning of the washrooms has to be done regularly.

Signature of members:

Dr. Kinjalkini Biswas

Lingalien Brown 6: 4:22

Principal Muralidhar Girls' College

Dr. Shampriya Chowdhury Shenroin Chowdh 6/4/22

Dr. Indrani Raha Indrani Raha 6/4/22

Smt. Sunetra Sengupta

Lunetoa Sugmpts. 6/4/22.



Principal: 2464-4371 Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B++)

Ref. No. 5/GRe /2021

Date 10.09.21

Ph. Office: 2464-1312

NOTICE OF THE MEETING ON 17.09.2021 Dated: 10.0 2021

This is to inform all the members that a meeting is going to be conducted on 17.09.2021 regarding the grievances of the students.

MINUTES of the meeting on 17.09.2021

It is quite surprising that again ,this year, no student has complained anything and hence there

was no grievance to be addressed. The members of the Grievance Redressal Cell have unanimously decided that more support would be given to the students during this pandemic situation in all aspects along with academics. All are satisfied that t he students didn't have any

grievance against the college. It is of course the success of the teachers.

Kingallini Diam Principal Muralidhar Girls' College

Indraui Raha



Muralidhar Girlz' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No.4/GRC/2020

Date 05.08.20

Ph. Office: 2464-1312

NOTICE OF THE MEETING ON 12.08.2020

Dated: 05.08.2020

This is to inform all the members that a meeting is going to be conducted on 12.08.2020 regarding the grievances of the students.

MINUTES of the meeting on 12.08.2020

It is quite surprising that no student has complained anything and hence there was no grievance to be addressed. The members of the Grievance Redressal Cell have unanimously decided that more support would be given to the students during this pandemic situation and all are satisfied that the students didn't have any grievance against the college.

Kinjaller siener

Principal
Muralidhar Girls' College

Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No.3/GRC/2020

Date 05, 02. 20

NOTICE FOR THE MEETING OF GRIEVANCE REDRESSAL CELL Dated 05.02.2020

A meeting of the Grievance Redressal Cell is to be held on 16.02.2020 at 2:15p.m. All the members are requested to join the meeting.

Agenda:

Discussion on the complaint of the students regarding the fewer number of classes for third year students.

Aparna Senlyupta 2. 2020 Nihan Kanti Mandal

Minjellini Dinan

Principal
Muralidhar Girls' College

Meeting Minutes of the Grievance Redressal Cell dated 16.02.2020

Meeting Agenda: Inadequate classroom provision based on application submitted by third year students of the college.

Date: 16.02.2020

Time: 2:15 P.M.

The meeting was presided by the Principal, Dr.Kinjalkini Biswas and the following resolutions were taken in presence of the members present in the college premises.

- Discussion regarding the complaint of the third-year students regarding fewer number of classes due to the inadequacy of classrooms in the college.
- The Routine Committee to be informed to look into the matter for temporary solution.
- College authority is to look into the matter for a permanent solution to this problem of lack of space.

Apana Sonljufter 16.2. 2020 Nihar Kamti Mandal 16.02.20

Principal
Muralidhar Girls' College

Knigethini Brian



Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No. 2/GRC/2018
NOTICE FOR THE MEETING OF GRIEVANCE REDRESSAL CELL
Date 14.11.18

Dated 14.11.20118

A meeting of the Grievance Redressal Cell is to be held on 22.11.2018 at 2:15p.m. All the members are requested to join the meeting.

Agenda:

Discussion on the complaint of the students regarding the lack of sanitary napkins in the sanitary napkin vending machines.

Kingethim Brian

Apawa Sorgupter 14.11.2018

Titupama Basak 22/11/18

Pela vaj 22/11/18

Atraya Sana

Sanirur Rahaman 22-11-18

Ahukia Pathak
Nihar Kanti Mandal

Meeting Minutes of Grievance Redressal Cell dated 22.11.2018

Meeting Agenda: Insufficient provision of sanitary napkins in the vending machine based on application submitted by third semester students of the College.

Date: 22.11.2018

Time: 2:15 P.M.

The meeting was presided by the Principal, Dr. Kinjalkini Biswas. The following decisions were taken in presence of the members.

- The sanitary napkin vending machine is to be repaired.
- Regular stocking of the vending machine is to be monitored by the college authority.

Kenfallini Brium

Principal Muralidhar Girls' College

Apania Sen Jupla 22.11.18
Ritupania Barah 22/11/18
Shukla Pathan 22/11/18
Atraya faha. Rela Nay. 22/11/18

Saminur Rahaman 22.11-18 Nihar Kanti Mandal 22.11.18



Muralidhar Girls' College

P-411/14, GARIAHAT ROAD, BALLYGUNGE, KOLKATA - 700 029 (NAAC ACCREDITED - B+ +)

Ref. No 1/GRE/2018

Date 05.02,18

NOTICE FOR THE MEETING OF GRIEVANCE REDRESSAL CELL Dated 05.02.20218

A meeting of the Grievance Redressal Cell is to be held on 16.02.2018 at 2:15p.m. All the members are requested to join the meeting.

Agenda:

Discussion on the complaint of the students regarding the poor sanitary condition of the washrooms.

Swale Challapaery Seur Seentra Sengarph If2/18. Deur Suchani kaha 5/2/18

Shangari Chambs 5/2/18 Nihan Kanti Mandals. 2.18 Madhadi Maiha 5/2/18 Krigalini Dim

Principal
Muralidhar Girls' College

A. Adlinkary 5/2/18

Meeting Minutes of the Grievance Redressal Cell dated 16.02.2018

Meeting Agenda: Washroom hygiene based on application submitted by third semester students of the History department.

Date: 16.02,2018

Time: 2:15 P.M.

The meeting was presided by the Principal, Dr. Kinjalkini Biswas. The following resolutions were taken in presence of all the members present in the college premises.

- Proper action from the helping staff in the college will be monitored on a weekly
- Additional provision of cleaning supplies to be procured on an emergency basis.
- A follow up on maintenance of proper sanitary condition in the washrooms to be sought from students periodically.
- The washrooms will be maintained regularly to ensure proper sanitary condition in the college premises.

Swati Challopaelys Suecton Sengmotz 16/2/18. Indhani Rahar 16/2/18

Shanpers- Chardle 16/2/18 Niha Kanti Mandal 16,2.18

Math & Mark 16/2/18

Keigallien Dine

Principal Muralidhar Girls' College

A. Adrikary 16/2/18